

SWIFT PRIVATE SECURITY (PTY) LTD  
 329 EFFINGHAM ROAD  
 UNIT 7  
 EFFINGHAM HEIGHTS  
 DURBAN  
 4051  
 REG NO: 2016/536521/07  
 PSIRA NO: 2705960



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**SERVICE LEVEL AGREEMENT - ALARM MONITORING AND ARMED RESPONSE OR ARMED RESPONSE ONLY**

**FOR OFFICE USE ONLY**

Representative	
Date	
Account Number	<u>SW001</u>
Signature	

*This above information will be completed by a representative of Swift Private Security (Pty) Ltd. Account number will increment by 1 for each new client.*

**CLIENT DETAILS**

*This information below will be used to contact the person/entity regarding any account queries.*

Person/Entity Responsible For The Account	
Title	
First Name	
Last Name	
Physical Address	
Postal Address	<input type="checkbox"/> Same As Above
ID/Company Registration Number	
Contact Number	Cell: _____ Other: _____
Email Address	

Client Signature to confirm all client details provided are correct for this account: \_\_\_\_\_

**PROPERTY DETAILS**

*The below details provided will be used for the premises where Swift Private Security (Pty) Ltd will be providing their services to.*

Property Type	<input type="checkbox"/> Residential	<input type="checkbox"/> Business
Business / Complex Name		
Business Hours If Applicable	Opening Time: _____	Closing Time: _____
Physical Address		
Suburb/Town/City		Code: _____
Existing Alarm System	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Vicious Pets on Site	<input type="checkbox"/> Yes	<input type="checkbox"/> No Details: _____
Security Guard/Domestic Worker etc On Site	<input type="checkbox"/> Yes	<input type="checkbox"/> No Details: _____
Security Challenge Code		

*Your security challenge password must be different from your alarm code. Please provide your security challenge password to our control centre when they call you on every alarm activation. This is done to ensure everything is in order.*

Client Signature to confirm all property details provided are correct: \_\_\_\_\_

**KEYHOLDER DETAILS**

FULL NAME AND SURNAME	CONTACT NUMBER
1.	1.
2.	2.
3.	3.

*Keyholder details must be given in priority. Swift Private Security (Pty) Ltd will contact these numbers in order of priority. This information will be used to contact keyholders for emergencies, accounts, sales etc.*

Client Signature to confirm all keyholder details provided are correct: \_\_\_\_\_

**MONTHLY SERVICES & FEES**

Service Offered	<input type="checkbox"/> Alarm Monitoring & Armed Response <input type="checkbox"/> Armed Response Only
Monitoring Method	Radio/Transmitter
Installation	<input type="checkbox"/> Link Up <input type="checkbox"/> New Alarm System Installation <input type="checkbox"/> Not Applicable
<i>Link up: Linking up your current/old alarm system to Swift Private Security (Pty) Ltd control centre.</i>	
<i>New Alarm System Installation: Installing a new alarm system and linking this to Swift Private Security (Pty) Ltd control centre.</i>	
<i>Not Applicable: This option is selected if Swift Private Security (Pty) Ltd is providing Armed Response Only.</i>	
Monthly Fee	
Contract Period	<input type="checkbox"/> Month-To-Month <input type="checkbox"/> 24 Months <input type="checkbox"/> 36 Months
Transmitter (Deposit)	<b>R550.00</b> - Refunded upon cancellation - <b>Deposit Not Required For Armed Response Only</b>
Annual Network Admin Fee	<b>R399.00</b> once off (Billed yearly on anniversary date of this contract) - <b>Not Applicable For Armed Response Only</b>
<i>Annual network administration fee will apply and automatically be added to your debit order and be charged once off on the anniversary date of this contract. Please sign below to acknowledge and agree that this fee will be charged once per annum.</i>	

Client Signature to confirm annual network administration fee is acknowledged and agreeable: \_\_\_\_\_

**DEBIT ORDER AUTHORISATION FORM**

Authority Given By (Account Holder)	
Physical Address	
Bank Name	
Branch Name	
Branch Code	
Account Number	
Account Type	<input type="checkbox"/> Current (Cheque) <input type="checkbox"/> Savings
Total Amount Monthly	
Transmitter (Deposit)	R550.00 Once Off
Annual Network Admin Fee	R399.00 Once off (Billed yearly on anniversary date of this contract)
Debit Order Date	<input type="checkbox"/> 1 <sup>st</sup> Of Every Month <b>OR</b> <input type="checkbox"/> 28 <sup>th</sup> Of Every Month
To (Name Of Company)	Swift Private Security (Pty) Ltd
Physical Address Of Company	329 Effingham Road, Unit 7, Effingham Heights, Durban, 4051
<i>This information will be used to allow Swift Private Security (Pty) Ltd to debit the account holder.</i>	

Client Signature to confirm debit order authorisation details are correct: \_\_\_\_\_

Comments: \_\_\_\_\_  
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 \_\_\_\_\_